

Video FAQs	Answer
In making my video, am I allowed to use robot voice over software?	It is prohibited to use any voice over software in making your video, as you must record yourself and accompanying slides to demonstrate the authenticity of your own work.
What is the maximum file size that I can create?	The video file should NOT exceed 500MB .
What types of video files can I upload to Moodle?	<div>*mp4</div> <div>*avi</div> <div>*mov</div> <div>*mkv</div> <div>*fiv</div> <div>*wmv</div>
How can I record a video with accompanying slides?	<p>We recommend installing a free application called 'Zoom' onto your laptop, tablet, or smartphone. You will need to create an account first. Please click here to get started: https://zoom.us/signup</p> <p>Once installed, you can record videos by reading step by step instruction via the following link: https://support.zoom.us/hc/en-us/articles/201362473-Local-Recording</p> <p>If you prefer visual guidance instead, please watch the following videos: Step 1: How to share your screen: https://www.youtube.com/watch?v=9wsWpnqE6Hw Step 2: Recording a Zoom Meeting https://www.youtube.com/watch?v=AYzPS28rg7E</p> <p>Further questions about how to use this application and how to record a presentation should be directed to your workshop facilitator.</p>
My video file is too large. What can I do?	Here is a link to the top 5 best free video compressors: https://videoconverter.wondershare.com/compress/free-mp4-compressors.html
Can I record my video using a smartphone?	If you record your video on a smartphone, you are required to transfer it to a desktop/laptop. Once the file has been transferred, check the file size and type, and whether or not your face can be seen in the video before uploading it to MyKBS.
Can I submit my video using my smartphone device?	As KBS has no control over your mobile phone data package or plan, please do not attempt to upload your video via a smartphone.
Do I need a fast internet connection to make my submission?	You need to have a fast and reliable internet connection. If your home is not equipped with one, please do not hesitate to use the Computer Lab facilities located at your campus.
I am having technical issues UPLOADING the video file via MyKBS, who should I contact?	<p>Please email the following details to LMS team (lms@kbs.edu.au) and your Subject Coordinator, during office hours:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Student Number <input type="checkbox"/> Student Name <input type="checkbox"/> Subject Code <input type="checkbox"/> Campus <input type="checkbox"/> A detailed description of the issue <input type="checkbox"/> Screenshots of the issue
Will I lose marks if I encounter a technical issue and cannot submit the video before the submission deadline?	<p>If LMS determines that the technical error is on their side, no late submission penalties will be applied.</p> <p>If LMS determines that the technical error is from your side, then you will be subject to late submission penalties in accordance with KBS Assessment Policy.</p>